

Annual Plan

XI. Strategic Goals, Objectives – 2021-2022 goals and objectives

1. Goal 1: Increase overall funding stability by decreasing reliance on contracts.
 - Objective 1a: Investigate possible partnerships and cost sharing measures.
 - i. Strategy: Investigate and facilitate Board Committee between partner agencies.
 - ii Strategy: Increase Wraparound Services and contracts to bring in additional revenue.
 - iii Strategy: Evaluate possible cost-saving methods or efficiencies regarding remote work.
 - Objective 1b: Strengthen quality employees and board members
 - i. Strategy: Increase diversity on the Board of Directors.
 - ii Strategy: Construct a SharePoint site for Board Members with resources and information on S4KF.
 - iii Strategy: Provide training to Leadership and Supervisors to increase their effectiveness.
 - iv Strategy: Provide at least 3 opportunities for teambuilding with entire staff.
2. Goal 2: Improve participant outcomes through consistent, high-quality service delivery .
 - a. Objective 2a: Strengthen areas to prepare for COA reaccreditation.
 - i. Strategy: Develop and implement a tracking method for staff and contractor development activities including trainings and certifications.
 - ii. Strategy: Strengthen Performance and Quality Improvement (PQI) activities and establish agency outcomes.

- iii. Strategy: Formalize Diversity, Inclusion and Equity activities throughout agency.

b. Objective 2b: Improve quality of services.

- i. Strategy: Investigate and increase referral acceptance rate.
- ii. Strategy: Increase peer services and training for peers.
- iii Strategy: Better utilize technology to assist with documentation requirements.